HI, I have videophone Sorenson since 4 months ago. Sorenson is popular because of phone number will not change often. That why they are choose. I see the problems.

Long waiting VRS sorenson. I know they not enough interpeter but I know federal contract limited spend money on Sorenson VRS. It full called to VRS. WE have right to call other company VRS because it not full called VRS. I am use VRS alot than chat with deaf to deaf videophone but it helpfully not change phone number and found old friend long lost. So, anyway If I am owner business, I would use VRS often and often because the way business successfully but The problems hearing call me thur VRS. Hearing cannot hold phone on the ear. They will hang up and forget it. That hurt my business. Dont't forget me! D-Link will have change IP address, If hearing person call to deaf owner business it will not able to call due that IP address by change itself. It hurt business!We have right to be fair business and home owner to other hearing people business and home owner.

LOOK! the installer said positive said," This sorenson is better because no phone number change. you will keep this phone number forever, D-Lind will have to change often on IP address and hard to reach dialing." That how they become popular Sorenson. Do they will said negative thing? They wont said. Just give you and sign up contract that it. LOOK! regular phone has same number forever at different companies. It does fair. no!

We are the people. It not about business want. We paid taxes! Part of we are the people.

We hope deaf community get pride same as hearing people successfully living communicate thur phone and videophone. We hope hear from you soon. Take care